



UPSCALE SPARKLE

Empower. Equip. Engage

COMPANY PROFILE



WHO WE ARE

Upscale Sparkle is premised on Empowering adult children from less privileged communities through Discipling, Mentoring, Training and offering a wide range of professional services that will harness their talents and make them productive.



Our Mission is to Create networks of adult children, Equipping and Empowering them to become productive.

Our Vision to bring Neatness and Organization to community.



- CORE VALUES**
- Teamwork:** We appreciate the value of multiple perspectives and diverse expertise.
 - Innovation:** We thrive on Creativity and Ingenuity.
 - Community:** We share an infectious sense of mission to make an impact in communities
 - Customer Fixation:** We listen and respond to our customers and seek to exceed their expectations.

WHY WORK WITH US

We offer; a reliable service, great care and timeliness. In delivering to our customers, we strive to achieve the following:

Customer delight

Exceeding our client's Expectations is our top priority And we guarantee total satisfaction with our professionally managed services.

Quality

We always deliver the Highest standards of cleaning and landscaping Solutions.

Flexibility

We adapt to the challenging schedules of our clients.

Health and safety

Health & safety of our clients and our staff is of Paramount importance.

Eco-friendly approach.

We use eco-friendly cleaning products to protect our clients and their spaces.

State-of-the-art technology

We have modern equipment for cleaning And landscaping to enable Us to deliver and exceed our clients' expectations.



INDUSTRY FOCUS

With the cornerstone of our sector approach in place, upscale sparkle delivers a professional cleaning, landscaping and Fumigation Services that help promote healthy work environments and keep buildings sparkling while exceeding our clients' expectations.

Our team of experts have in-depth knowledge and experience in the following sectors:

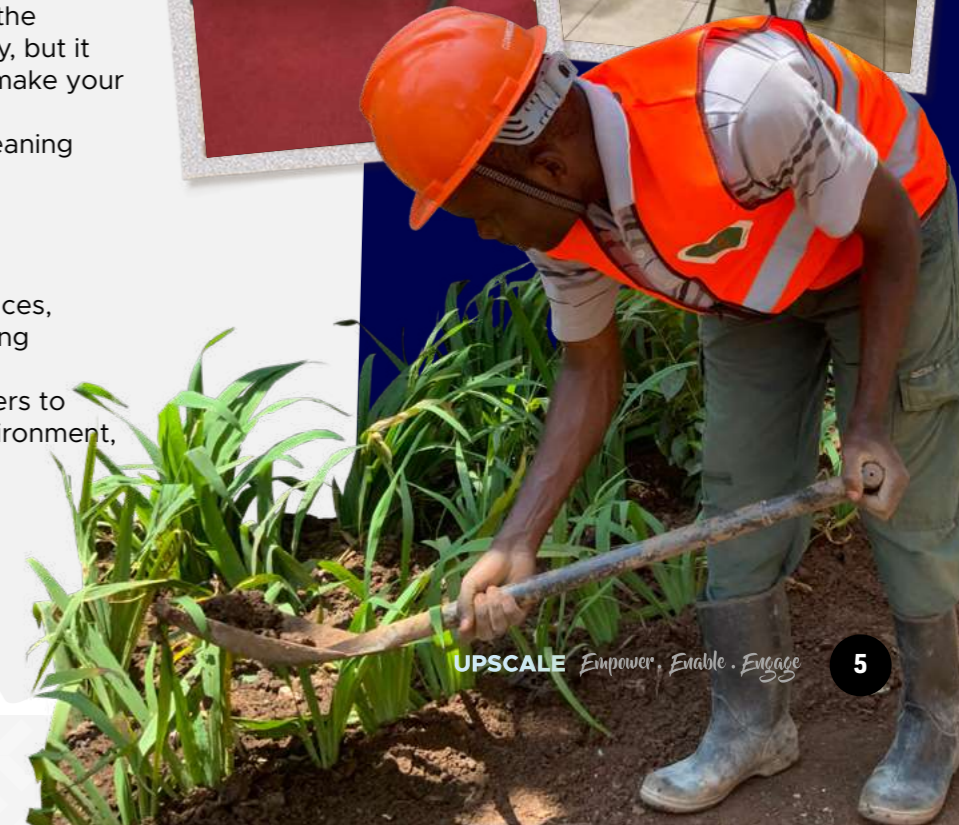
Office Space

When it comes to doing business, appearance matters. A well-cleaned office does not only emphasize the professionalism of your company, but it also creates a working that will make your employees more productive.

Our extensive range of office cleaning services including:

- Spot cleaning
- External fascia cleaning
- Car park cleaning
- Cleaning cafeterias, staff offices, desks and kitchens Vacuuming carpets and chairs.

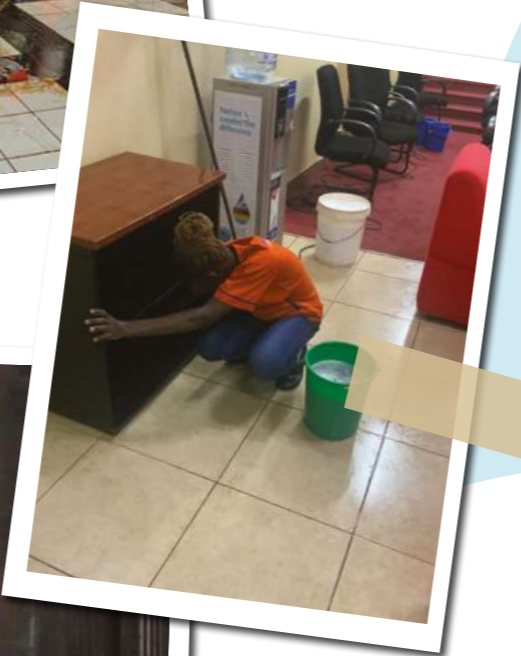
If you're looking for office cleaners to maintain a spotless working environment, ensure the health of staff and maximize productivity UpscaleSparkle is here for you.



Education Sector

We pride ourselves in extensive experience of working with education establishments like Beanstalk Day Care in Kiwatule, Kampala.

1. All our staff who work on school premises go through rigorous background assessments and training.
2. All our cleaning operatives will wear a uniform and a name tag at all times while on site, to ensure they are easily identifiable as members of the cleaning team.
3. The health and safety of students, staff and the public is of paramount importance, so all cleaning warning signs are clearly displayed and cleaning equipment and products are safely locked away to ensure safety.



Hospitality & Leisure Sector

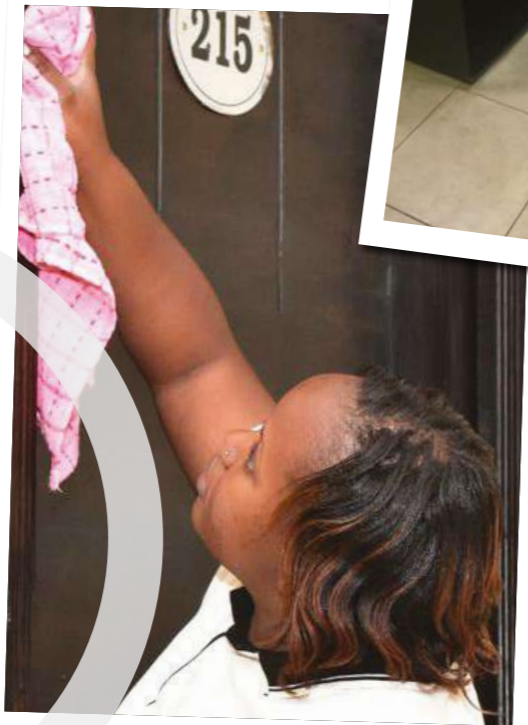
Maintaining a spotless image to guests and patrons is imperative in the hospitality industry. Our team understands the unique and growing challenges you face and provide the expert support needed to keep your facility pristine. From gleaming hard-surface floors and well-maintained carpets to clean guest rooms, lavatories etc

Hospitality facilities that we serve:

- Hotels
- Restaurants
- Resorts
- Meeting and Reception Facilities

Our hospitality cleaning services include:

- Floor Scrubbing & Polishing cleaning
- Carpet Cleaning
- Hard-surface floors



- Hard wood floors
- Tile & grout floors
- Pressure washing for pavers & outdoor Upholstery cleaning for chairs, curtains, carpets Window washing
- Project-based cleaning

Healthcare Sector

We bring our extensive cleaning knowledge, utilizing methods and products, to help prevent cross contamination.

With so much at stake, the cleaning needs of healthcare facilities are unique from all other institutions. They require the expertise of janitorial specialists dedicated to ensuring a thoroughly cleaned, sanitized and disinfected environment.

Delivering consistent results across the complete range of healthcare cleaning needs. Our Patient-centred Cleaning Programs We develop our cleaning protocols and processes around regulations and best practices. Our proactive approach to innovation and development has enabled us to provide industry-leading services.

Our Programs help with:

- Infection Control and Prevention Patient Environment Improvement Overall Patient Satisfaction
- Risk Reduction
- Cost Management

Retail Sector

Our retail cleaning team are fully trained in how to professionally clean shops, stores and malls while minimizing disruptions to workers and customers.

We develop cleaning schedules that work for your unique circumstances, either cleaning late in the evening or early in the morning to ensure the environment always looks perfect, We minimize disruption to your operations thus ensuring your customers' hygiene expectations are satisfied.

Financial Sector

The hygiene and appearance of banks, building societies and financial establishments has a direct impact on the perception of their brands.

Our contract cleaning services for the banking and finance sectors are designed to provide exceptional standards of hygiene to clients where quality, security and reliability must be uncompromised.

Industrial, Manufacturing & Distribution

We offer a complete range of industrial cleaning services:

- De-greasing hard floors
- Machine cleaning and de-greasing
- High level cleans

OUR CAPABILITIES

Our business activities focus on the following areas of expertise: Cleaning Services Commercial Cleaning Residential Cleaning Commercial Laundry Services Waste Management Solutions Garbage Collection Commercial Waste Collection Residential Waste Collection Fumigation & Pest Control Landscaping and Gardening Renovations, Repairs & Painting

i) Cleaning Services

Upscale Cleaning has built itself a reputation of providing superior commercial and residential cleaning services, dedicated to providing clients with efficient and quality cleaning services with high standards of care and attention. Upscale Sparkle offers an extensive range of cleaning services which can be tailored to meet your specific requirement.

a) Commercial Cleaning (Offices & Institutions)

Office and institutional cleaning are the backbone of our business. Whether it's a one off or a continuous, you will always receive the same care and attention that has become a trademark of Upscale Sparkle. Your team deserves the best working environment possible, and we offer office cleaning services committed to ensuring your staff can focus on your core business and enjoy the spaces that they work in.

b) Residential Cleaning (House / Apartment)

Stop coming home to a second job! Our team of experts provides trustworthy, high-quality cleaning services that work and keep homes and apartments clean, right down to the little details. Upscale Sparkle gives excellent apartment and home cleaning services. We go beyond the basic and provide you with comprehensive cleaning services that will reenergize your home and enhance your life. Our services are skillfully executed under strict supervision and proficiency at each station thus; guaranteeing quality and value added service. You can have full confidence and peace of mind in choosing us.

c) Carpet and Upholstery Cleaning

You invested heavily in your carpeting; it only makes sense to ensure it looks its best for as long as possible. With proper maintenance techniques, you can add longevity to your carpet. Our cleaning technicians are highly trained in leading industry standards and employ opcleaning practices. Our cleaning keeps your carpet looking good and feeling fresh. Our Cleaning equipment, methods, and products are all chosen to provide a safe, effective and environmentally friendly cleaning experience, every time. Like your carpets, upholstery is an investment on its own in anyone's home. Sofas, sectionals, chairs and even mattresses can all be professionally cleaned.

With the use of our professional equipment, the right cleaning agent(s) and understanding the numerous materials and fabrics, we can add many years to your favorite recliner.

ii) Fumigation & Pest Control Guaranteed

Fumigation and Pest Control Solutions The most effective method used in controlling pests is fumigation. Our Fumigation and Pest Control services are highly effective in exterminating and getting rid of rodents, mosquitos, bedbugs, termites and ants, among others in homes, offices and schools.

WHAT SETS US APART?

We have qualified pest control technicians ready to provide specialized fumigation services We make sure to carry out professional pest control inspections before commencing any fumigation We consider the type and the level of pest infestation to make certain the most effective method of treatment We give you advice on how to safeguard your property from future unwanted infestation.

iii) Landscaping & Gardening

Your Trusted Choice for Gardening & Landscaping Services Regardless of whether you have an entrenched garden or not, maintaining it frequently is fundamental. The expense of setting up a garden, roof terrace or even a small yard can turn out to be expensive in the long run if it's not cared for appropriately. We work with the rationale that nature and open air areas positively impact our lives.

At Upscale Sparkle, We have a qualified and well-established team for all of your gardening, landscaping and maintenance needs for both commercial and residential serenity.

Our professional services include:

- Landscaping consultation
- Garden design

Government

We work in high security private and public buildings providing cleaning solutions that are reliable, secure and safe.

WHY WORK WITH US?

- We understand the restrictions necessary in Government buildings and will always ensure the cleaning staff adhere to those rules and regulations.
- All our cleaning operatives will wear uniform and a security tag at all times while on site, to ensure they are easily identifiable as members of the cleaning team.
- All cleaning staff are trained on Health, Safety and Customer Care.

Sports & Entertainment

We Pride ourselves on offering flexible service plans and delivering customized plans to suit the operations of sports stadiums, movie theaters, health clubs, gyms and country clubs. We work around your ever-changing schedule and offer the flexibility to provide our services exactly when you need them.

Pre Construction

From residential house builders, across multiple sites to independent developers, to refurbished hotels, leisure developments, shopping malls, retail, business and industrial parks, Upscale

Sparkle is the best choice for post construction cleaning.

Our post construction cleaning service covers the full range of cleaning services, from builders cleans to sparkle cleans, tailored specifically for the construction industry.

Our post construction cleaning expertise include:

- Builders Cleans
- Sparkle Cleans
- Post Refurbishment Cleans
- Site Cleaning (site offices, compounds, mall facilities, canteens, washrooms)

Renovations & Repairs

We provide an, outstanding, hassle-free, high quality renovations, repairs and painting services in a timely fashion. We eliminate the stress that normally comes with renovations , repairs and paint repairs offering you peace of mind that your project will be completed on time and within budget.

Our range of services are seamlessly executed by our experienced professionals, instantly updating any commercial or residential space.



We offer the following repair services:

- Minor/Major leaks and tap fittings
- Paintwork
- Light fitting and fixture maintenance
- General building maintenance
- Plumbing
- Electrical repairs
- Handyman services
- Carpentry

Our People

We believe in investing in our staff, as they shape the success of our company.

People are our Most Valuable Asset!

- Our cleaners are specially trained to work at high levels.
- Our training also includes the safe use of industrial cleaning equipment.
- The Health and Safety of our staff & customers is of paramount importance.
- For all contracts, we create site-specific risk assessments and method statements.
- We also thoroughly take our staff through our Health & Safety policy.

CASE STUDIES

Client Engagement

Our clients are a true testament to the quality and efficiency of Upscale Sparkle. They include;

Watoto



DYNAPHARM



Watoto



Product Services	Work Descriptions	Surface/ Items	Unit Price in Ug. Shillings.
1. Façade Cleanings	Wash and wipe clean alkane wall surfaces with the use of Cradles	per sq. Meter	18,000
	Scrubbing and damp mop Terrazzo walls	per sq. Meter	17,500
	Wash Clean glass, Bronze and Aluminum wall surfaces	per sq. Meter	8,000
2. Commercial property Cleaning	The scope of work may include Machine scrubbing, dump and dry mopping of all internal, general and routine cleaning	Interior surfaces per sq. Meter	20,000
		Exterior per sq. Meter	3,000
	Deep cleaning of floors, tiles, pavers, partition walls, internal walls, suspended ceilings, lighting, furniture cleaning, window cleaning, sanitary conveniences etc.	Exterior deep cleaning per sq. Meter	10,000
3. Area Rug and Carpet cleaning	Carefully shampooing of carpet with recommended detergents solution, dry/wet Vacuuming all the dirt/soils with the right equipment.	Pavers per sq. Meter	7,000
		French/woolen area rug per sq. Meter	11,000
4. Pest Control and Fumigations	Treatment area involves thorough disinfection/mist spraying of the premises, Trees, garden backyard, upholsteries etc. with recommended insecticide and pesticides. There will be fee routine checks for progresses	Classic hard-carpet per sq. Meter	9,000
		Homes (2 bedroomed House)	200,000
		Schools, Churches and Hotels (50x70 per Sq. Meter)	400,000
		Commercial buildings (30x50 Sq. Meters)	

5. Upholstery Cleaning	We'll spray the cleaner on the surface of the couch/fabric and buff with a Vacuum cleaner. For synthetic upholstery, mixture of vinegar solutions and warm water, machine and liquid soap or castile soap in a forms will be applied where applicable. Suck the soiled area and scrub with a soft cloth till the stain is gone.	Fabric chair one seater	400,000
		Fabric chair three seater	40,000
		Leather one seater	70,000
		Leather three seater	50,000
		Furnished furniture, wall hangings, frames etc	80,000
6. Thorough Car Wash	We'll use separate mitts for the upper and lower areas of the vehicle, dry blow soiling from interiors, Engine, linens, chairs. Clean wiper blades with rubbing alcohol to prevent smears on your windshield, and deeply clean the whole car inside out.	Lightings, holders, accessories stands	150,000
		SUVs 4x4	30,000
		Safaris cruisers/ Ambulances	200,000
7. Gardening and Landscaping	2. Water and apply appropriate fertilizers to the flowers regularly and remove weeds from flower garden. Mulch, trim your flowers/grass and provide them with enough sunlight, control insects on trees, shrubs and herbs plus grass trimming inclusive.	BMW/Benz and Jaguar	150,000
		Domestic compounds/ yards (20x50 Sq. Meters)	200,000
		Commercial Properties (20x50 Sq. Meters)	400,000
8. Home springs Cleaning	<ul style="list-style-type: none"> Our Stewards/ cleaners will eliminate unnecessary items, dust crown molding, wall corners, floor molding, scrub walls, clean and disinfect light switches and outlets, dust and polish wood cabinets. Dust and clean windows, inside and out, clean and de-clutter hutch cabinets and drawers, deep wash table linens, bathrooms and kitchen surfaces 	Schools, Churches and NGOs properties (20x50 Sq. Meters)	350,000
		3 bedroomed house	500,000
		Executive Offices	500,000
		Condominium Apartment block	400,000

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		Executive Offices	500,000
		Condominium Apartment block	400,000
9. Executive Office Cleaning	<p>Our Stewards will scrub and damp mop floors to ceilings and everything in-between professionally. Housekeepers will keep your location clean, sterilized and well maintained, plus being available for your specific scheduling needs. Services will be available at night or during other times when your business is closed. We can also provide specialized, public-facing staff for unobtrusive cleaning and maintenance during open hours. This can be done as a one-offs or routine basis to keep your location clean, safe and professional looking even during extended periods of high traffic.</p>	Monthly Stewards/ Housekeepers	500,000
		One-offs housekeeping service	100,000
		Deep cleaning services	500,000 and above
10. Swimming pool Cleaning	<p>We will kill resistant algae in the water with the necessary solution depending on surface material type of the pool to prevent algae from forming in the first place, scrub wall and remove any soiling on the floor, then regularly disinfect and purify the whole pool.</p>	Domestic pool (70x50 Sq. Meters)	800,000
		Commercial/recreational (70x50 Sq. Meters)	1,500,000

11. Post Constructions Clean-Ups	<p>We'll offer (but not limited to)</p> <ul style="list-style-type: none"> Cleaning of cabinets and drawers inside out. Cleaning all countertops, sinks and fixtures polished. Cleaning bathtubs, showers stall, toilets and shower doors. Stained wood work will be wiped down with polisher after cleaning. Cleaning of chimneys and all floors cleaned. Mirror and glasses cleaned and polished Appliances removed and covering (if any), dusted and wiped. Vacuuming, removal of carpeted areas and pad remnants Scrape, sweep and hose off stairs, landings, walks, deck, patios, and garage floors. Complete thorough dusting of the entire interior Interior trash and debris can be hauled off, if required. Washing of all windows, interior and exterior, and cleaning of all accessories. 	Renovated Bungalows	700,000
		Hotels Rooms (3 and above)	700,000
		New Commercial blocks (2 storied)	1,100,000
		New Apartments condominiums	400,000
		Fully furnished apartments	350,000
12. After-Events Clean Ups	<p>We'll provide Stewards that will clean the venue before the Events begins and fulltime maintenance, this will involve Washroom hygiene, Walkways and garbage collections etc by 10 Stewards.</p>	Free-Event cleaning	800,000

Product Services	Work Descriptions	Surface/ Item	Unit Price in Ug. Shillings
13. Sanitary/ Washrooms Solutions	We'll diversify our services and offer sanitary bin services, this is to cater for sanitary towel disposal in commercial buildings, install and change the modern pedal operated units on a regular basis depending on the needs of the clients and also maintains high levels of sanitation and germ control eliminating any chances of contamination varying from Washrooms types.	Commercial buildings (each Steward)	500,000
		Executive Offices (each Steward)	600,000

NB: The Client shall undertake responsibility of providing cleaning detergents, materials, (in the quotation), water source and electricity if needed except Machines and manpower.

The Client is advised to make 40% down payment before work commence, other services which can be done at a bargain includes the:

- Floor Burnishing and sanding/ Painting.
- Compound Design & Maintenance/ Fumigation.

VALUE PROPOSITION

Discover the Upscale Sparkle
Service Difference

At Upscale Sparkle, Cleaning is our profession, which we take seriously We deliver a Reliable Service, Great Care and Timeliness. Achieving these objectives is our priority and recognition from our customers on the success of our implementation has been and will remain our ticket for growth & survival in this fiercely competitive environment.

PICTORIAL





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